



SendGuard Version 5 Release Notes

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OVERVIEW

Standss is excited to announce the release of SendGuard Version 5 quarterly updates. This is a new release and contains new features, improvements, and bug fixes.

The key features introduced in this release is the **implementation of a new prompt type in SendConfirm** and the ability to **verify external recipients within Exchange distribution lists**.

Users of previous versions will need to contact their account manager at Standss (or email us at sales@standss.com) to upgrade and get their new license information.

The following sections have more information on what's new, what's fixed and updates/deployment.

SendGuard COM-Addin (Windows Desktop)

WHAT'S NEW

SendConfirm ability to check inside Exchange distribution list for external members.

SendConfirm now can check inside Exchange distribution lists for external members. This includes the capability to check nested distribution lists as well. However, it's important to note that this feature **may cause performance issues**, as it involves pulling member information from Exchange.

This functionality is controlled by a new registry key named "SCCheckDLMembersExternal." When the value of this key is set to **True**, SendConfirm will check for any external members within distribution lists and mark the list as external if ANY are found. By default, the value is set to False, which means that SendConfirm will not check inside distribution lists for external recipients. In such cases, all distribution lists will be marked as external, displaying them as "xxx@**distributionlist**" on the SendConfirm prompt.

SendConfirm Prompt Type "Show External Recipients Only – Tick one or more to Send"

SendGuard has introduced a new prompt type called "Show External Recipients Only - Tick one or more to send." With this prompt, the SendConfirm screen will exclusively display external recipients and attachments. To proceed with sending the email, users must manually select one

or more recipients and attachments using the corresponding checkboxes provided. It's important to note that internal recipients will not be visible on the prompt, but they will still be included in the email when it is sent out. This feature enhances security by allowing users to focus specifically on external recipients and attachments before sending sensitive information.

Fixes

Issue Resolved: Delay Guard delaying all emails, Ignoring specified Whitelist

We have successfully resolved an issue related to the Delay Guard "Do not delay emails sent to these email addresses" feature. Previously, when emails were sent to the email addresses or domains specified in this list, they were being delayed instead of being sent out immediately as intended. It's important to note that this issue occurred only when Delay Guard was used as a standalone feature, not in conjunction with SendConfirm.

Issue Resolved: Unable to Register/Refresh Licenses in Enterprise License Management System

We have resolved an issue that was affecting certain environments, preventing some users from registering for SendGuard licenses or causing license refresh failures. Our team has successfully identified and addressed the underlying issue, ensuring that users can now register for licenses and that license refresh processes are functioning correctly.

SendGuard M365 Addin (For New Outlook (Windows & Mac), Outlook Web Access & Legacy Outlook for Mac)

WHAT'S NEW

SendGuard M365 ability to check inside Exchange distribution list for external members.

SendGuard M365 now has the capability to check inside Exchange distribution lists for external members. This enhancement includes the ability to inspect nested distribution lists as well. However, it's essential to be aware that this feature may introduce performance considerations, as it requires retrieving member information from Exchange.

With this update, SendGuard M365 empowers users to better manage email communications by providing insights into external recipients within distribution lists. This added functionality enhances security and enables organizations to make more informed decisions about email distribution.

SendConfirm Prompt Type “Show External Recipients Only – Tick one or more to Send”

SendGuard M365 introduces a new prompt type called "Show External Recipients Only - Tick one or more to send." With this prompt, the SendConfirm screen will exclusively display external recipients and attachments. To proceed with sending the email, users must manually select one or more recipients and attachments using the corresponding checkboxes provided. It's important to note that internal recipients will not be visible on the prompt, but they will still be included in the email when it is sent out. This feature enhances security by allowing users to focus specifically on external recipients and attachments before sending sensitive information.

Fixes

Issue Resolved: Case Sensitivity issue in SendConfirm Internal domain list

We have resolved an issue in SendConfirm related to case sensitivity within the internal domain list. Previously, email addresses with domains starting with capital letters were incorrectly treated as external, despite being specified in the internal domain list.

Our team has implemented a fix to address this issue, ensuring that SendConfirm now properly recognizes and distinguishes email domains regardless of case sensitivity. This improvement will help prevent misclassification of internal domains and ensure smoother email verification processes.

Issue Resolved: Premium Plan licenses Users Experiencing Email Sending Issues Due to Absence of Sensitivity Labels

We have successfully resolved an issue affecting users with SendGuard Premium Plan licenses. Previously, users without Microsoft Information Protection setup encountered difficulties when sending emails, particularly when sensitivity labels were not turned on.

Our team has implemented a solution to address this issue, ensuring that SendGuard Premium users can now send emails seamlessly even if sensitivity labels are not enabled.

Issue Resolved: UI Loading Issue on Prompts for Certain Users

We have addressed an issue where some users, located in various parts of the world, encountered difficulties with the UI not loading correctly on prompts. This issue stemmed from a CORS policy problem within the front-end framework utilized.

Following thorough investigation and debugging, our team has implemented a fix to rectify the CORS policy issue. As a result, affected users should now experience smooth and uninterrupted loading of UI prompts without any further disruptions.

Standss SendGuard License Management System/Portal

WHAT'S NEW

Additional SendGuard M365 Settings

The portal now includes additional settings for SendGuard M365, allowing IT administrators with convenient control over these features. The newly added settings cater to the following functionalities:

SendConfirm Prompt Type:

Option 1: "Show External Recipients Only - Tick one or more to send."

SendConfirm verify recipients:

Option 2: " Verify Exchange Distribution List contains External members: **(May impact performance)**"

With these enhancements, IT admins can easily configure and manage these features according to their preferences, providing more granular control over the SendGuard M365 settings through the portal.

DEPLOYING THE NEW VERSION:

MSI

Please contact your account manager at Standss or email us at sales@standss.com for a link to the latest file. We can assist you to deploy the new version with your existing or new settings.

Use Group Policy Object (GPO) Templates (ADMX)

There has been some changes to the registry structure and as a result the ADMX template for deployment is done via GPO.

Please contact us at sales@standss.com for the updated ADMX/ADML file to deploy and maintain settings.

Priority Updates

SendGuard offers an annual maintenance model which ensures that businesses get the best updates and support from our highly skilled staff.

Deploy using Microsoft Intune

SendGuard for Outlook is a per-machine software and therefore can be deployed via Intune. SendGuard will be installed silently if all registered devices are set-up correctly.

Please contact us at sales@standss.com for assistance regarding deployment using Microsoft Intune.

Deploy SendGuard M365 using Office 365 Admin Centre

You can utilize Office 365 Admin Centre to deploy SendGuard for M365. If you have previously deployed the add-in, there is no need for redeployment as the new updates have already been pushed out. If you wish to modify your settings or require additional information regarding the deployment of SendGuard M365, please reach out to your account manager or contact sales@standss.com